



## Dealer/Technicians-AOW Testing Instructions

### Testing a System

In order to place an alarm system in TEST at AOW, please follow these guidelines:

1. Call AOW at 888-558-9911.
2. Identify yourself (Name, Company, ID, password)
3. Inform the operator that you are putting a system in test mode.
4. If it's a NEW system, be prepared to give the following information:
  - a. Name of residence / business
  - b. Physical address of residence / business
  - c. Phone number of residence / business
    - You will not be allowed to place a new system in Test without this info.
5. New and Existing systems – provide account number
6. Inform the operator of the length of time needed to run your test.

### Checking signals

1. Call AOW at 888-558-9911
2. Identify yourself (Name, Company, ID, password)
3. Inform the operator that you are checking signals and give account number.

Accounts will not be active until we have received 100% of the required information to properly handle the alarm.

1. Name, response address, city, state, and telephone number
2. Agency List: PD, FD, Medical
3. Password(s), User numbers (for businesses with open/close)
4. Type of panel (DSC, Ademco, Radionics, etc.)
5. Format (Contact-ID, etc.) If 4+2 or 3+1, we must have YOUR version of 4+2 or 3+1 on file.
6. Contact List